
Healthy Child Programme in Knowsley - change of provider as of Tuesday 1 February 2022.

From tomorrow, Tuesday 1 February 2022, the Healthy Child Programme in Knowsley, which includes Health Visiting, Infant Feeding, School Nursing and the Enhancing Families Programme will be provided by [Wirral Community Health and Care NHS Foundation Trust](#) (WCHC).

These services will be referred to as the 0-25 Health and Wellbeing Service in Knowsley.

The Trust currently delivers the Healthy Child Programme in Wirral, Cheshire East and St Helens, providing care and support for over 212,000 children, young people and their families. From birth to adulthood the teams support young families to have the best possible start in life and have a huge impact on the long-term health of local young people and children.

Parents, carers and young people in Knowsley will continue to see the same health professionals in their local communities and should not experience any disruption to the dedicated care and support they already receive, as a direct result of this transfer.

As of Tuesday 1 February, families can contact the service via a new telephone number - **0151 514 2666**. Any telephone calls via the Children's Care Admin Hub managed by the previous provider will be transferred to the new number.

Health Visiting and School Nursing Services will continue to be delivered across Knowsley. The School Nursing Service will be launching [ChatHealth](#) - a confidential NHS-approved text messaging service for young people aged 11-19. Delivered by School Nurses, young people in Knowsley will be able to access a range of advice and support.

The Enhancing Families Programme will replace Family Nurse Partnership (FNP). The team will continue to provide additional support for parents and families who may require it.

There are no changes to the current referral pathways. Please continue to refer into the services as normal. Over the coming week, we will be altering the names of our service email addresses, but don't worry - all existing email addresses will redirect to the new mailboxes. We will keep you up to date of all changes. If you have any queries or would like to contact a member of the team from Tuesday 1 February, please email wchc.025admin@nhs.net

The Trust has a dedicated [children and young people's website](#). From Tuesday 1 February parents, carers, and young people in Knowsley will be able to access a range of local and tailored support, information and advice.

When the services transfer over to WCHC the team will send you regular updates and will continue to attend local stakeholder networks and forums. You will also receive an invitation to attend a virtual 0-25 Health and Wellbeing Service stakeholder event.

Kind regards,

Donna Wilson

Operational Manager, 0-25 Health and Wellbeing Service